

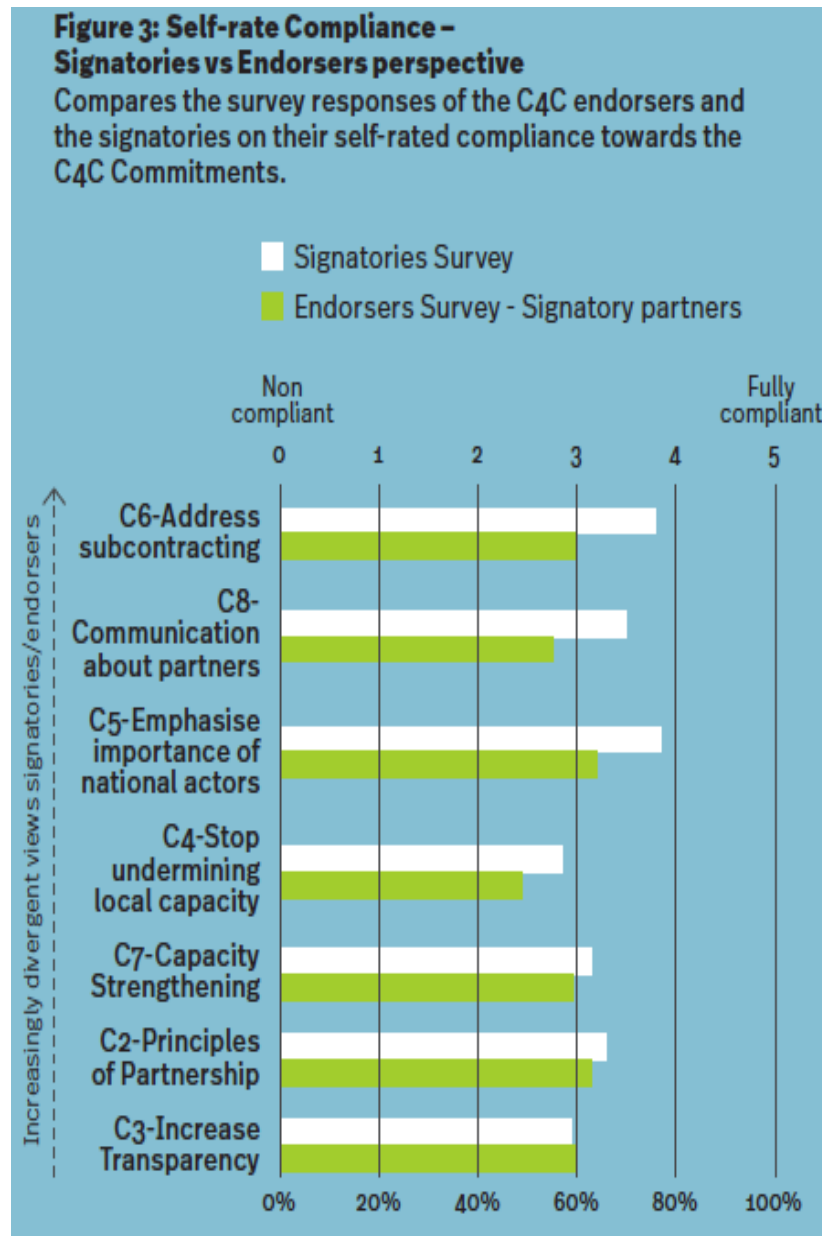
Charter 4 CHANGE

**Presentation of key findings
of
Endorsers survey analysis report
04.12.2018**

About the Survey:

- Conducted in September 2018
- 74 respondents from 22 countries completed the survey
- 90% respondents were local/national actors
- 75% respondents were C4C endorsers
- Majority of respondents from DRC, Uganda, South Sudan and Haiti

Compliance: Signatories vs Endorsers perspectives



Key findings

- C4C has potential but not fully realised yet
- Better delivery on commitments will have better outcomes for the people in crises
- Endorsers want to be more engaged in the process and decision-making
- More CB support is expected to be more efficient in serving their target population
- Country offices of the signatories not as committed as headquarters
- Many endorsers as well as staff of country offices of signatories don't know enough about the commitments
- More financial transparency needed (%retained by signatories)
- Overheads are not shared
- By and large, capacity building support has been appreciated

Key findings:

- Training often not based on needs of NNGOs but decided by INGOs
- High familiarity with Principles of Partnership
- Higher adherence of the signatories with PoP
- Sub-contracting or direct implementation by the signatories during sudden onset disasters
- Signatories, more than endorsers, feel better compliance with C5 – Emphasising importance of national actors
- Visibility and influence of L/NA has improved with more influencing participation in coordination mechanism and other meetings
- Improved inclusion of local partners in media communications
- Staff poaching has gone down
- L/NA still find competing with INGOs for staff difficult because they have unassured funds and offer low salaries
- Only 40% organisations were introduced to back donors by INGOs

Recommendations

- Internal advocacy required for improved adherence across entire organisation
- Endorsers expect support to build transparency at their level
- Organisational self-assessment to determine training needs
- INGOS need to do more to create visibility platform for local actors
- INGOs need to provide support on compliance
- INGOs need to increase awareness of C4C and their localisation commitments among their country programme staff

Points for discussion

- Were there any surprises for you about variations?
(signatories as well as endorsers)
- How could the endorsers hold signatories to account on the commitments they made?